



*State of Louisiana*  
DIVISION OF ADMINISTRATION

OFFICE OF INFORMATION SERVICES

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**ISIS Memorandum 05-02**

To: Technical Coordinators

Subject: Technical Bulletin 05-01

Technical Bulletin 05-01, [SAP GUI 6.20 Troubleshooting Guide](#) has been added to the OIS web site. The information in the bulletin is intended to assist you and your staff in troubleshooting and resolving problems that SAP users in your agency may experience.

Individual users should not contact the Help Desk with technical problems; all calls should come from the technical coordinator or other technical staff members.

Please contact the ISIS Help Desk at 342-2677, options 1, then 2 if you have any questions.

AT/pg

c: Whit Kling, Deputy Undersecretary  
Employee Administrators  
HR Managers