

## INSURANCE INFORMATION NOTICE 2026-1

### SUBJECT: Winter Freeze Warning

Is your facility ready for a freezing event? Freezing nighttime temperatures in the 20s are currently predicted for Louisiana from January 24-26, 2026. North and Central Louisiana may see 17° and 18° on the 26<sup>th</sup>. Along with these temperatures, there is a chance of freezing rain.

Burst pipes and resulting water leaks can damage buildings, disrupt operations, increase workloads, and drive-up costs. Take time to walk your facilities and identify vulnerabilities. Even with pre-winter protocols in place, a fresh walk-through during a freeze warning is always worthwhile.

Did you know...

- High-risk areas in commercial buildings include:
  - ▶ Mechanical rooms without climate control
  - ▶ Pipe runs through unheated storage areas
  - ▶ Roof-level HVAC equipment and water lines
  - ▶ Exterior walls with inadequate insulation
  - ▶ Pipe runs through unheated storage areas
  - ▶ Underground parking garages and loading docks
- Building heat should be **maintained at 55°F**, even if vacant, to prevent pipes from freezing.
- A single burst pipe can discharge 250 gallons of water per hour.
- The most vulnerable pipes serve commercial HVAC systems, cooling towers, boilers, and humidification equipment.
- Water expands 9% when it freezes, creating up to 2,000 PSI of pressure in pipes.
- Pipes don't always burst at the frozen section; the pressure buildup causes failure at the weakest point downstream.

Have you...

- tested backup power to ensure generators are fueled and ready to maintain heat for critical systems?
- located and labeled the main water shut-off valve, and trained staff on how to use it?
- printed a copy of vendor contacts in case power goes out and made it accessible?
- turned off, disconnected, and drained all exterior hose bibs and hoses to prevent freezing?

Should an agency require emergency remediation services for water extraction and dry out, use the Statewide Remediation contract for remediation activities. The current vendor list is shown at the bottom of this notice.

Claims must be reported to Sedgwick Claims Management. Go to <http://www.laorm.com/> for claim reporting forms. If you are unable to access the internet or have questions on reporting your claim(s), contact Sedgwick at (225) 368-3500 or toll-free at (844) 717-5566.

**STATEWIDE REMEDIATION CONTRACT VENDORS LIST**

effective: 10/07/2022 - 04/06/2026

Region 1 Vendor List	Non-Catastrophe	CAT - Pres. Declared Disaster	Contract #	Phone #
Ashley Smith Construction	Yes	Yes	4400025630	504-416-8997
Guarantee Restoration Services	Yes	No	4400025547	225-753-8682
Lemoine Disaster Recovery	Yes	Yes	4400025631	225-383-3710
Servpro of Baton Rouge	Yes	Yes	4400025548	225-753-3434
United Fire and Water	Yes	Yes	4400025550	225-771-9880
Region 2 Vendor List	Non-Catastrophe	CAT - Pres. Declared Disaster	Contract #	Phone #
Ashley Smith Construction	Yes	Yes	4400025630	504-416-8997
Guarantee Restoration Services	Yes	No	4400025547	225-753-8682
Lemoine Disaster Recovery	Yes	Yes	4400025631	225-383-3710
Servpro of Baton Rouge	Yes	Yes	4400025548	225-753-3434
United Fire and Water	Yes	Yes	4400025550	225-771-9880
Region 3 Vendor List	Non-Catastrophe	CAT - Pres. Declared Disaster	Contract #	Phone #
Ashley Smith Construction	Yes	Yes	4400025630	504-416-8997
Guarantee Restoration Services	Yes	No	4400025547	225-753-8682
Lemoine Disaster Recovery	Yes	Yes	4400025631	225-383-3710
Servpro of Baton Rouge	Yes	Yes	4400025548	225-753-3434
United Fire and Water	Yes	No	4400025550	225-771-9880

Region 1		Region 2	Region 3	
Ascension	St. Bernard	Acadia	Avoyelles	Madison
Assumption	St. Charles	Allen	Bienville	Morehouse
East Baton Rouge	St. Helena	Beauregard	Bossier	Natchitoches
East Feliciana	St. James	Calcasieu	Caddo	Quachita
Iberville	St. John	Cameron	Caldwell	Rapides
Jefferson	St. Tammany	Evangeline	Catahoula	Red River
Lafourche	Tangipahoa	Iberia	Claiborne	Richland
Livingston	Terrebonne	Jeff Davis	Concordia	Sabine
Orleans	Washington	Lafayette	DeSoto	Tensas
Plaquemine	West Baton Rouge	St. Landry	East Carroll	Union
Pointe Coupee	West Feliciana	St. Martin	Franklin	Vernon
		St. Marry	Grant	Webster
		Vermillion	Jackson	West Carroll
			LaSalle	Winn
			Lincoln	

If there are questions relating to this bulletin, contact: Sherry Price at 225-342-8466.