



2024 Office of Risk Management Annual Conference

Property Claims from First Base to Home Plate



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On January 1, 2020... 1291 Open Claims

Since January 1, 2020

6067 new claims (2207 Daily)

LAURA = 1224 (850 or 69.4% closed)

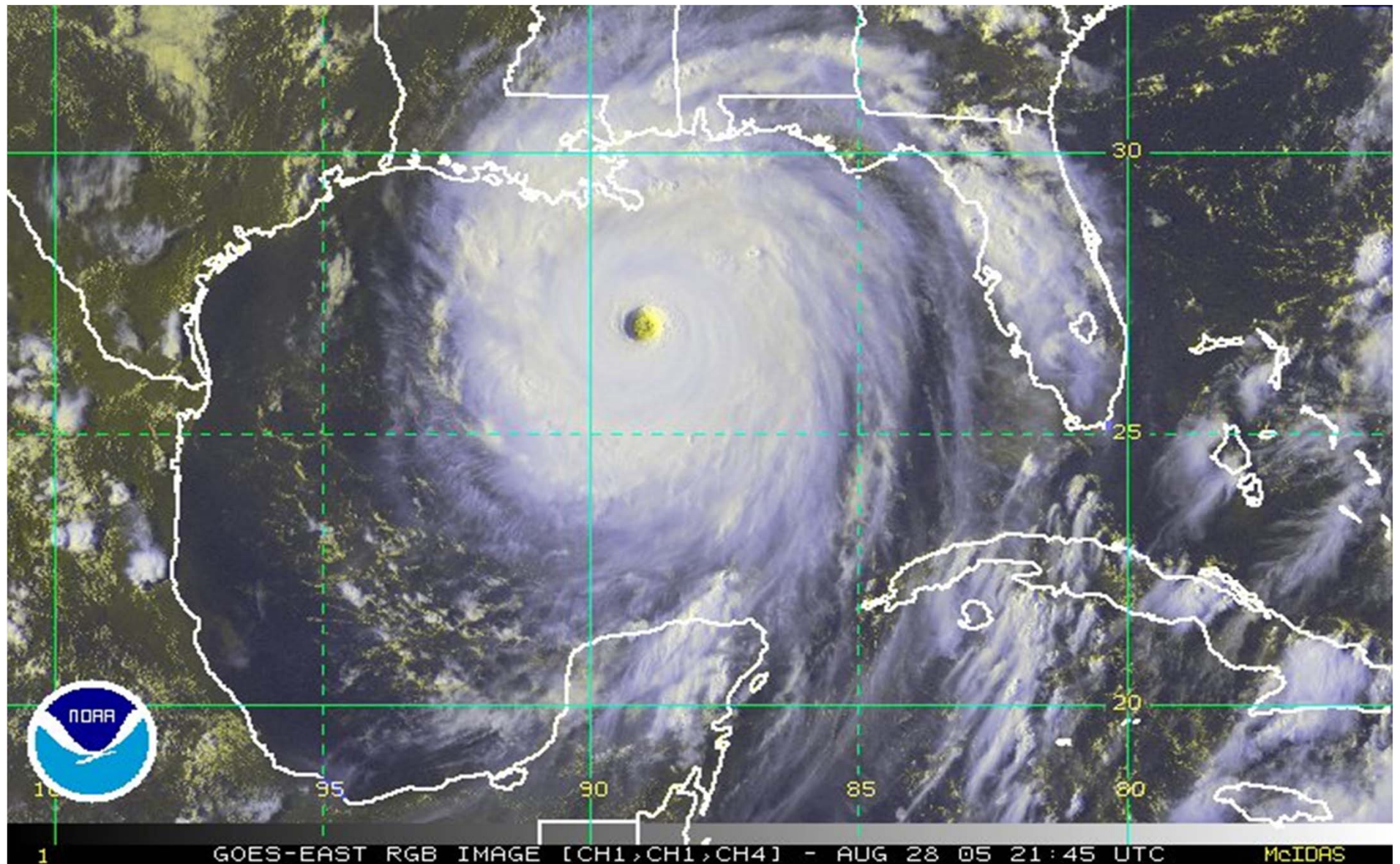
DELTA = 551 (389 or 70.6% closed)

ZETA = 254 (233 or 91.7% closed)

URI = 337 (260 or 77.1% closed)

IDA = 1283 (762 or 59.4% closed)

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A close-up photograph of a baseball, showing the stitching and the texture of the leather, positioned in the upper right corner of the slide.

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ORM PROPERTY COVERAGES

- ✓ **Commercial Building & Business Personal Property (BPP)**
- ✓ **Equipment Breakdown**
- ✓ **Fine Arts**
- ✓ **Crime and Fidelity**



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CLAIMS TO REPORT AS 1ST PARTY PROPERTY LOSS

- ✓ Damages to building/contents owned by the state.
- ✓ Damages to motorized vehicles NOT licensed for road use.
(Tractors, Motorized Mowers, Excavators, ATVs, Golf Carts)
- ✓ Crime Losses (Thefts by an employee(s) or a 3rd Party)
- ✓ Equipment breakdown claims
- ✓ Fine arts claims

A close-up, low-angle photograph of a baseball, showing the stitching and the texture of the leather. The lighting is dramatic, with a strong light source from the left, creating a bright highlight on the top of the ball and casting the rest into deep shadow.

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STEPS TO TAKE AFTER A 1ST PARTY PROPERTY LOSS

1. COMPLETE A 1ST PARTY PROPERTY LOSS REPORT
2. MITIGATE DAMAGES
3. OBTAIN PHOTOS OF DAMAGE BEFORE/AFTER MITIGATION
4. FOLLOW YOUR PROCUREMENT GUIDELINES
(EMERGENCY/PERMANENT REPAIRS)
5. NOTIFY POLICE OR OTHER AUTHORITIES WHEN APPROPRIATE

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CLAIMS PROCESS - DESK

Email with Claim Number

globalintake-no-reply@sedgwick.com

Examiner calls/emails Agency
Contact

Acknowledgement Letter

Formal Scope

Examiner Follow-Up

Agency provides Quote(s)

Agency provides Invoice(s)

Examiner Confirms Completion



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CLAIMS PROCESS - FIELD

Receive assignment from Desk Team

Initial contact with Agency - Field Adjuster

Inspection with Agency Representative present

Agreement on covered Scope of Damage with Agency

Submission of Scope of Damage to Desk Examiner
(after review, provided to Agency)

Review Scope of damage with contractor if/when
necessary

Final Scope alignment and revisions if warranted

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Louisiana State Property 1st Party Losses

Buildings, Contents, Equipment Breakdown, Employee Bond and Crime Losses

In addition to the above, Sedgwick's Property Claims Unit is responsible for Bridge Property losses and Fixed Marine Facility losses

Agency Name: Agency Location Code:

Agency Contact:
Name, Phone, Fax, and Email

Date of Loss: Time of Loss: Date reported to Sedgwick:

State ID/Slab Building # (Facility Management#): S or L

Site Code #: ERP Code #:

Location of Loss:
Street, City, Zip Code, Parish

Type of Loss: (mark with an 'X') FIRE THEFT LIGHTNING HAIL
 FLOOD WIND OTHER

Explain Other:

Does this loss involve a hurricane? (Type YES or NO)

If yes name of hurricane:

Estimated amount of loss to exceed \$1,000.00? (Type YES or NO)

Description of Loss & Damage:

Enclose all supporting documents of your loss, including any information on a 3rd party. Also, include asset management/LPAA print out sheet.

Contents/movable property list age or date of purchase:

Reported By: Phone:

After completion of this form please email directly to [Sedgwick](mailto:6410StateofLouisiana@sedgwickcms.com)

An adjuster will be assigned and your agency will receive an acknowledgement letter with the assigned claim number as well as the adjusters name and contact information.

Email to 6410StateofLouisiana@sedgwickcms.com using above link or fax to 855-563-2447

Form can be found @ LAORM Website

<http://www.laorm.com/>

The form should be completed and submitted as soon as possible.

In order for coverage to be confirmed please remember to include:

- Your Location Code
- The Building Name
- The State Building Number

(All of the above can be found on your exposure report that is submitted to ORM underwriting.)

A close-up, low-angle shot of a baseball, showing the stitching and the texture of the leather. The lighting is dramatic, with a strong highlight on the top of the ball, creating a sense of depth and focus.

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REMEMBER

ALL PROPERTY MUST BE SCHEDULED WITH ORM

CATEGORIES

- ✓ BUILDINGS
- ✓ CONTENTS
- ✓ COMPUTER EQUIPMENT
- ✓ BOATS
- ✓ FINE ARTS
- ✓ MOBILE EQUIPMENT
- ✓ MEDICAL EQUIPMENT
- ✓ FENCES
- ✓ LIVESTOCK
- ✓ SIGNS
- ✓ MOBILE STRUCTURES
- ✓ OTHER OUTDOOR PROPERTY
- ✓ BUSINESS INCOME

A close-up, low-angle shot of a baseball, showing the texture of the leather and the stitching. The lighting is dramatic, with a strong highlight on the left side of the ball, creating a sense of depth and focus.

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EMERGENCY REMEDIATION SERVICES

Contract Renewal - extended through 10/06/2024

Remember:

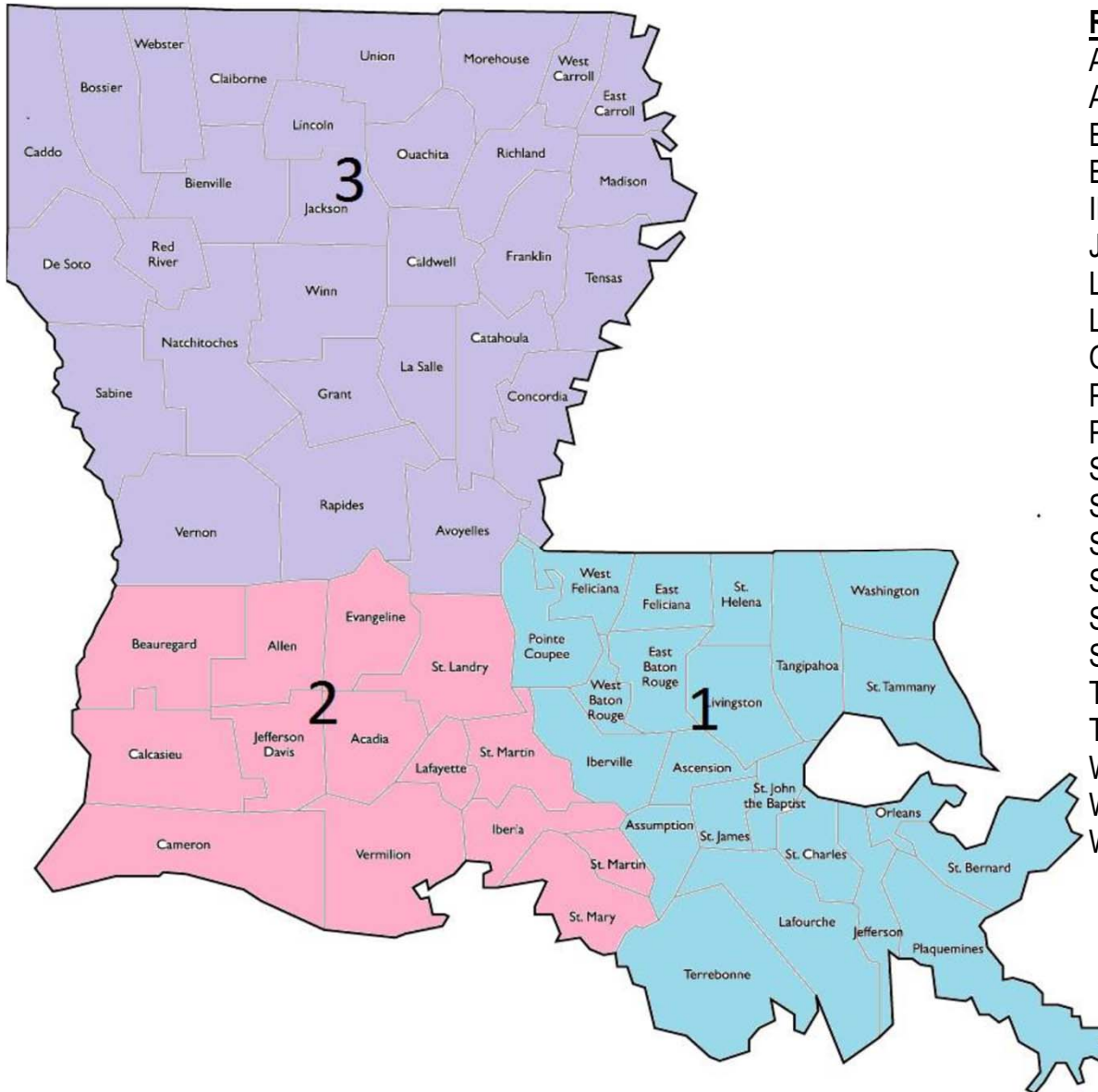
After emergency remediation is completed, please follow your normal procurement guidelines for the permanent repairs.

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STATEWIDE REMEDIATION CONTRACT VENDORS LIST

Region 1 Vendor List	Non- Catastrophe	CAT - Pres. Declared Disaster	Contract #	Phone #	Separate After Hrs #
Ashley Smith Construction	Yes	Yes	4400025630	504-416-8997	
Continuum Restoration Services	Yes	Yes	4400025632	337-356-6013	
Guarantee Restoration Services	Yes	No	4400025547	225-753-8682	
Lemoine Disaster Recovery	Yes	Yes	4400025631	337-316-1496	833-999-9110 24hr
Servpro of Baton Rouge	Yes	Yes	4400025548	225-753-3434	225 590-0852 cell
United Fire and Water	Yes	Yes	4400025550	225-755-7923	225-771-9880 cell
Region 2 Vendor List	Non- Catastrophe	CAT - Pres. Declared Disaster	Contract #	Phone #	Separate After Hrs #
Ashley Smith Construction	Yes	Yes	4400025630	504-416-8997	
Continuum Restoration Services	Yes	Yes	4400025632	337-356-6013	
Guarantee Restoration Services	Yes	No	4400025547	225-753-8682	
Lemoine Disaster Recovery	Yes	Yes	4400025631	337-316-1496	833-999-9110 24hr
Servpro of Baton Rouge	Yes	Yes	4400025548	225-753-3434	225 590-0852 cell
United Fire and Water	Yes	Yes	4400025550	225-755-7923	225-771-9880 cell
Region 3 Vendor List	Non- Catastrophe	CAT - Pres. Declared Disaster	Contract #	Phone #	Separate After Hrs #
Ashley Smith Construction	Yes	Yes	4400025630	504-416-8997	
Continuum Restoration Services	Yes	Yes	4400025632	337-356-6013	
Guarantee Restoration Services	Yes	No	4400025547	225-753-8682	
Lemoine Disaster Recovery	Yes	Yes	4400025631	337-316-1496	833-999-9110 24hr
Servpro of Baton Rouge	Yes	Yes	4400025548	225-753-3434	225 590-0852 cell
United Fire and Water	Yes	No	4400025550	225-755-7923	225-771-9880 cell

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Region 1

Ascension
 Assumption
 East Baton Rouge
 East Feliciana
 Iberville
 Jefferson
 Lafourche
 Livingston
 Orleans
 Plaquemine
 Pointe Coupee
 St. Bernard
 St. Charles
 St. Helena
 St. James
 St. John
 St. Tammany
 Tangipahoa
 Terrebonne
 Washington
 West Baton Rouge
 West Feliciana

Region 2

Acadia
 Allen
 Beauregard
 Calcasieu
 Cameron
 Evangeline
 Iberia
 Jeff Davis
 Lafayette
 St. Landry
 St. Martin
 St. Mary
 Vermilion

Region 3

Avoyelles
 Bienville
 Bossier
 Caddo
 Caldwell
 Catahoula
 Claiborne
 Concordia
 DeSoto
 East Carroll
 Franklin
 Grant
 LaSalle
 Lincoln
 Madison
 Morehouse
 Natchitoches
 Ouachita
 Rapides
 Red River
 Richland
 Sabine
 Tensas
 Union
 Vernon
 Webster
 West Carroll
 Winn

A close-up, low-angle shot of a baseball, showing the stitching and the texture of the leather. The lighting is dramatic, with a strong light source from the side, creating a bright highlight on the top of the ball and deep shadows elsewhere.

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ALL 1ST PARTY PROPERTY CLAIMS ARE TO BE REPORTED TO SEDGWICK

6410StateofLouisiana@Sedgwickcms.com

SEDGWICK WILL ASSIGN ALL EQUIPMENT BREAKDOWN CLAIMS TO:
XL INSURANCE AMERICA, INC

SEDGWICK WILL ASSIGN ALL FINE ARTS CLAIMS TO:
ARTHUR J. GALLAGHER

WHEN IN DOUBT ABOUT REPORTING A 1ST PARTY PROPERTY CLAIM:
PLEASE CALL SEDGWICK



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SEDGWICK FIELD CONTACTS

John Hinz, VP | Manager

Bryann Cain | Team Lead

Field Adjusters

Brandon Gautreau

Eric Rogers

Brett Patin

Jacqueline Taylor

Chris Tharpe

Jason Walker

Christian Harris

Jeff DeBenedetto

Eric Lewis

Tony Murphy

William (Darrin) McLeod

Annamarie (Amii) Liberto | Admin Assistant



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SEDGWICK DESK CONTACTS

Scott Levet | Claims Manager

Jo Campbell | Team Lead

Examiners

Andrew Dumond

Anthony “Tony” Mayes

Carmen Turner

Karen Schiebel

Mike McMurray

Paul Hood

Nancy Lipscomb | Team Lead

Examiners

Ferdinand “Buddy” Marziale

Heinz Schiebel (EB Claims Only)

Kamillah Scott

Samuel Shelden

Sarah Lachney

***Matt Guidry**

Brittany Guidry | Claims Assistant