Sedgwick - Beyond the Bat

Sedgwick Video Presentation

www.laorm.com

State of Louisiana
Division of Administration
Office of Risk Management

LAORM Website for State Agencies

State of Louisiana Partnership

Home   Loss Control   Claim Reporting   Loss Analysis   General Information   Contact Us
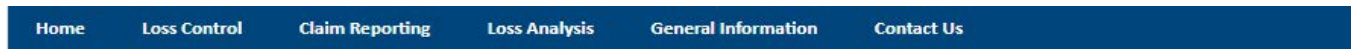
Loss Prevention

Claim Reporting

Loss Analysis
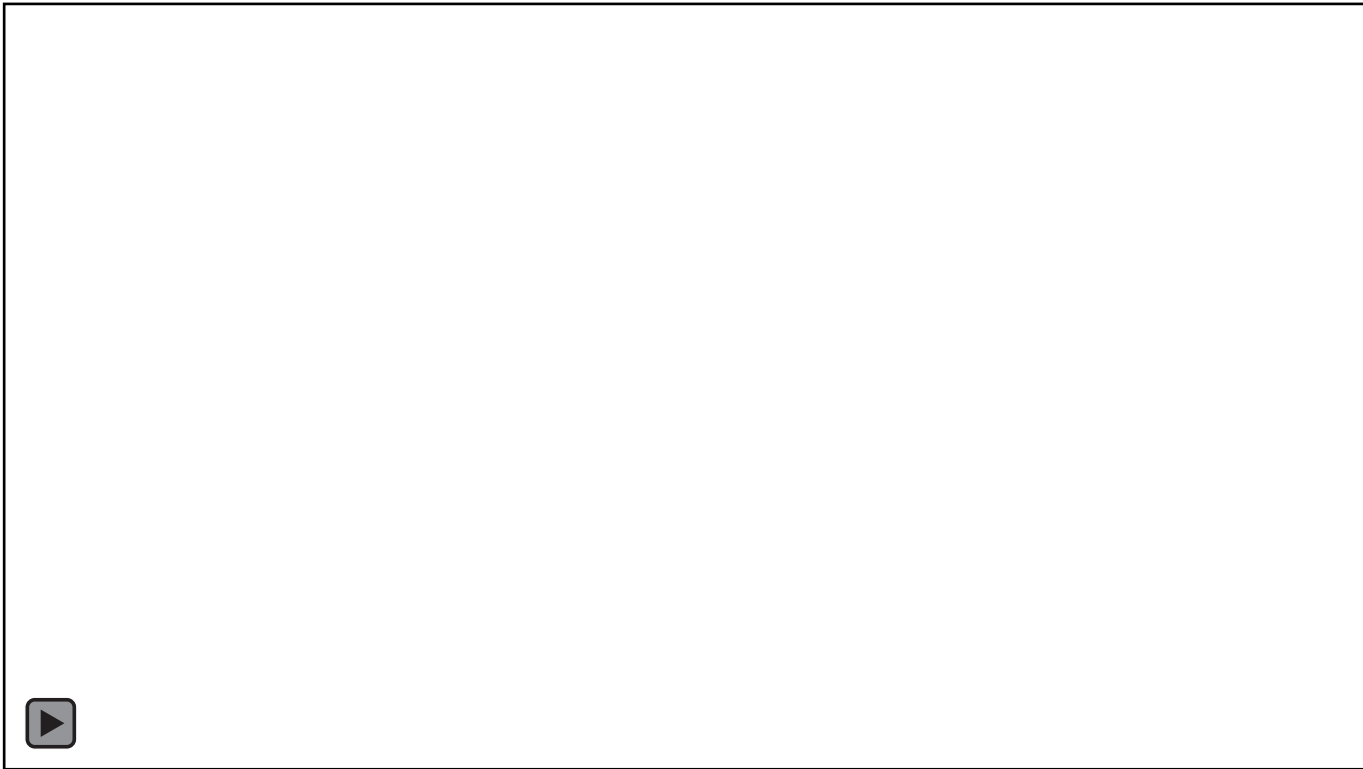
Office of Risk Management Annual Conference

Alexandria – April 9 & 10, 2024

Baton Rouge – April 23 & 24, 2024

more information to come

Loss Prevention tab

Claim Reporting Tab

Claim Reporting

Sedgwick's flexible intake platform has been rebranded "smart.ly" from Global Intake.

When a State agency, one of its employees or other party experiences a loss, the impact of a claim can be far-reaching. From the State's perspective this can mean lost productivity, strain on existing resources and increased costs. For a person facing a loss of property or injury, it can be an especially stressful and confusing time.

We are here to help.

The process starts with your timely reporting of an incident. Once an incident is reported the claims management process begins. Whether you are reporting a workers' compensation, liability, transportation or property claim it is important to provide thorough and accurate information to the Sedgwick claims professional assigned to your case.

Sedgwick is here to help you navigate the claims process from the first report of loss. To do this in the most effective manner it is important to promptly report a loss, and the details surrounding the situation, as soon after an incident as possible. Sedgwick is here to efficiently and effectively serve the needs of all parties involved.

Location Codes

To view the Location Codes, please click
here.

smart.ly Information

smart.ly is the new claims intake system.

Introducing smart.ly

Apply for smart.ly access

smart.ly (rebranded from Global Intake) client reference guide

smart.ly (rebranded from Global Intake) Workers' Compensation presentation video (32min)

smart.ly help desk information

Workers' Compensation Accident Reporting

Workers Compensation accidents should be reported to ORM through smart.ly using the link below.

smart.ly

Submit Drug Test Results
Enter claim number in subject line.

Apply for smart.ly access

General Liability Reporting

General Liability accidents should be reported to ORM through Global Intake using the link below.

smart.ly

Apply for smart.ly access

Vehicle Glass Reporting Form
(*proof of insurance and vehicle registration is required with the form*)

Property Claim Reporting

Please complete this form and submit to Sedgwick via email or fax

Property Reporting Form

Apply for smart.ly access

Disaster Recovery and Emergency Remediation Guide

Medical Malpractice Claim Reporting

If you have a Medical Malpractice Claim, please contact Roberto Reyes at 225-342-1388 or via email at

Roberto.Reyes@LA.GOV

Transportation Claim Reporting

Apply for smart.ly access

State Vehicle Damage Report Form (DA2041)

Aircraft Accident Report Form

Wet Marine Liability Passenger Injury Form

Wet Marine Liability Private Vehicle Form

Vehicle Glass Form (DA2073)

Marine Vessel Accident Report Form

Road Hazard Claim Reporting

Road Hazards claims must be reported to the DOTD district in which the incident occurred. Please submit incident reports to
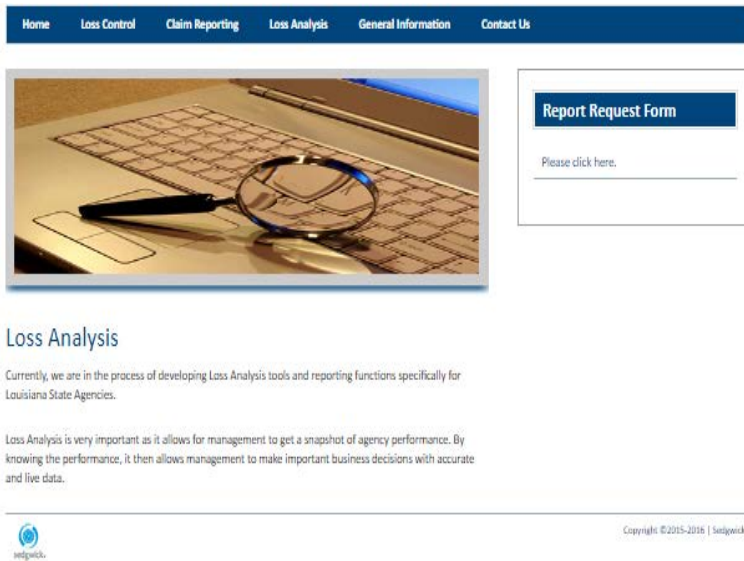
ORMRH@sedgwickcms.com.

District 02 - (504) 437-3100
District 03 - (337) 262-6100
District 04 - (318) 549-8300
District 05 - (318) 342-0100
District 07 - (337) 437-9100
District 08 - (318) 561-5100
District 58 - (318) 412-3100
District 61 - (225) 231-4100
District 62 - (985) 375-0100

Map detailing the DOTD districts.

DOTD Report of Incident.

Loss Analysis Tab

Loss Analysis

Currently, we are in the process of developing Loss Analysis tools and reporting functions specifically for Louisiana State Agencies.

Loss Analysis is very important as it allows for management to get a snapshot of agency performance. By knowing the performance, it then allows management to make important business decisions with accurate and live data.

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Select the reports that you would like to receive:

☐ Monthly Claims Loss Listing (processes by the 3rd each month) – includes the following:

Monthly Pending Claim Report – All open claims

Monthly Opened Claim Report – Claims opened or reopened in the past month

Monthly Closed Claim Report – Claims closed in the past month

☐ Weekly Leave Buy Back Report – Payment report for injured employees receiving indemnity checks (processes each Sunday evening for prior week's payments)

☐ Other

Select the line of coverages that you want to receive:

☐ Workers Compensation   ☐ Medical Malpractice

☐ General Liability   ☐ Road Hazards

☐ Property   ☐ Transportation

Today's Date: **First Name:**   **Last Name:**

Email Address: **Job Title:**

Telephone Number: **Address:**

Your Agency's ORM 4 Digit Location Code(s) - To view an agency location code listing, please visit

http://laorm.com/documents/loccodes.pdf

List all D location/s if you need access to all underlying S and L locations under the D level.

List all S location/s if you need access to all underlying L locations under the S level.

Otherwise, if you don't need access to a complete D or S, show each L location you need access to.

Attach an extra sheet if needed

https://intake.sedgwick.com

Start Claim

Choose Line of Business

Start New Intake

Filter Results

QUESTIONNAIRE NAME	DESCRIPTION	LINE(S) OF BUSINESS	ACTION
Auto Liability		Auto Liability	START INTAKE
General Liability		General Liability	START INTAKE
Property		Property	START INTAKE
Workers' Compensation		Workers' Compensation	START INTAKE

Showing 1 to 4 of 4 entries

Previous **1** Next

Enter data

Add photos

Submit

Save

Conclusion

- Strategy

- Decision Making

- Competitive Edge

- True Team Effort

- Excellence across the Program and Partnership