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| **Document Name and Location in RFP** | **Location in RFP** | **URL AFTER Migration** |
| Insured Agency List | p. 10  RFP Section 1.5, Agency Definition | <https://www.doa.la.gov/media/051bt3lr/insured_agency_list_as>[\_of\_07012020.pdf](https://doa.la.gov/media/051bt3lr/insured_agency_list_as_of_07012020.pdf) |
| Worker’s Compensation Client Instructions | p. 83  Attachment A: Scope of Services  Part V Worker’s Compensation Program | <https://www.doa.la.gov/media/bksptvco/workers_compensation>[\_program\_client\_instructions.pdf](https://doa.la.gov/media/bksptvco/workers_compensation_program_client_instructions.pdf) |
| Property Program Client Instructions | p. 87  Attachment A: Scope of Services Part VI Property Program | <https://www.doa.la.gov/media/uvulx4fr/property_program_client>[\_instructions.pdf](https://doa.la.gov/media/uvulx4fr/property_program_client_instructions.pdf) |
| Automobile Liability Client Instructions | 1. 90   Attachment A: Scope of Services  Part VII Transportation, Medical Malpractice,  & Cyber Program   * 1. Automobile Liability Claims | <https://www.doa.la.gov/media/t0flbdin/transportation_program_>[client\_instructions.pdf](https://doa.la.gov/media/t0flbdin/transportation_program_client_instructions.pdf) |
| Auto Physical Damage Client Instructions | p. 90  Attachment A: Scope of Services  Part VII Transportation, Medical Malpractice,  & Cyber Program  B. Auto Physical Damage Claims | <https://www.doa.la.gov/media/t0flbdin/transportation_program_>[client\_instructions.pdf](https://doa.la.gov/media/t0flbdin/transportation_program_client_instructions.pdf) |
| Road Hazard Liability Client Instructions | p. 90  Attachment A: Scope of Services  Part VII Transportation, Medical Malpractice,  & Cyber Program  C. Road Hazard Liability Claims | <https://www.doa.la.gov/media/mmlely4x/road_hazard_liability_c>[lient\_instructions.pdf](https://doa.la.gov/media/mmlely4x/road_hazard_liability_client_instructions.pdf) |
| Wet Marine Client Instructions | p. 91  Attachment A: Scope of Services  Part VII Transportation, Medical Malpractice,  & Cyber Program  D. Wet Marine Claims | <https://www.doa.la.gov/media/t0flbdin/transportation_program_>[client\_instructions.pdf](https://doa.la.gov/media/t0flbdin/transportation_program_client_instructions.pdf) |

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| Aviation Client Instructions | p. 91  Attachment A: Scope of Services  Part VII Transportation, Medical Malpractice, & Cyber Program  E. Aviation Claims | <https://www.doa.la.gov/media/t0flbdin/transportation_program_>[client\_instructions.pdf](https://doa.la.gov/media/t0flbdin/transportation_program_client_instructions.pdf) |
| Medical Malpractice Client Instructions | p. 92  Attachment A: Scope of Services  Part VII Transportation, Medical Malpractice,  & Cyber Program  F. Medical Malpractice | <https://www.doa.la.gov/media/k20ga5re/medical_malpractice_c>[lient\_instructions.pdf](https://doa.la.gov/media/k20ga5re/medical_malpractice_client_instructions.pdf) |
| Commercial General Liability Client Instructions | 1. 93   Attachment A: Scope of Services  Part VIII Commercial General Liability (CGL)   * 1. CGL Claims (Including Premises- Operations, Public Officials, Professional, Employment Practices, Personal Injury, Media, and Civil/Constitutional Rights) | <https://www.doa.la.gov/media/eusn3lvw/general_liability_client>[\_instructions.pdf](https://doa.la.gov/media/eusn3lvw/general_liability_client_instructions.pdf) |
| Loss Prevention Client Instructions | 1. 94   Attachment A: Scope of Services  Part IX Loss Prevention and Underwriting Services   * 1. Loss Prevention Insured Agency Safety Audits | <https://www.doa.la.gov/media/53vbbm3t/loss_prevention_client>[\_instructions.pdf](https://doa.la.gov/media/53vbbm3t/loss_prevention_client_instructions.pdf) |
| Example Loss Prevention Safety Training Courses | p. 94  Attachment A: Scope of Services  Part IX Loss Prevention and Underwriting Services  “B. Loss Prevention Training” - | <https://www.doa.la.gov/media/grfhlhh2/standard_loss_preventi>[on\_safety\_training\_courses\_for\_insured\_agencies.pdf](https://doa.la.gov/media/grfhlhh2/standard_loss_prevention_safety_training_courses_for_insured_agencies.pdf) |
| Building Appraisal Procedures | p. 96  Attachment A: Scope of Services  Part IX Loss Prevention and Underwriting Services  F. Real Property Appraisals | <https://www.doa.la.gov/media/ellmmh2v/building_appraisal_pro>[cedures.pdf](https://doa.la.gov/media/ellmmh2v/building_appraisal_procedures.pdf) |

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| Example Appraisal Reports | p. 97  Attachment A: Scope of Services  Part IX Loss Prevention and Underwriting Services  F. Real Property Appraisals Item 9 | <https://www.doa.la.gov/media/hivjmc3m/building_example_1_a>[ppraisal\_report.pdf](file:///\\fsusrstr1\fshomeD\DGrand\Contracts%20&%20RFPs\TPA%20Contracts%20-%20Claims\2021%20TPA%20RFP\3000016632%20Published%203-1-2021\ppraisal_report.pdf%20)  <https://www.doa.la.gov/media/nnobk1dj/building_example_2_a>[ppraisal\_report.pdf](https://doa.la.gov/media/nnobk1dj/building_example_2_appraisal_report.pdf) |
| Example Insurance Premium | p. 97  Attachment A: Scope of Services  Part IX Loss Prevention and Underwriting Services  G. Premium Invoice Report | <https://www.doa.la.gov/media/qpuhxfei/example_insurance_pre>[mium\_invoice.pdf](https://doa.la.gov/media/qpuhxfei/example_insurance_premium_invoice.pdf) |